

## **OUR INTEGRATED MANAGEMENT POLICY**

Assuring for our products and services a level of quality excellence is central to the overall policy of Dual Man as developed and implemented at the management level and throughout the organization. In this respect, the management of Dual Man recognizes the role and importance of the integrated management system according to the standards for quality, environmental and occupational health and safety, placing the highest priority to its upholding and continuous improvement.

Developing the integrated management system in accordance with EN ISO 9001:2015, EN ISO 14001:2015 and ISO 45001:2018 assures the constant improvement of the performances of our products and services, provided in appropriate environmental and occupational health and safety conditions and in rigorous conformity with the applicable legislation in force.

The management of Dual Man focuses on, and permanently monitors, the implementation of the policies and objectives established to support our strategic directions, allocating to this end the financial resources for equipment and technological renewal, for the performance of training programs, for documentation and trained personnel with clearly defined responsibilities.

The general policy objectives of Dual Man as concerns quality, environment and occupational health and safety are the following:

- ✓ the continuous alignment with the requirements of customers and other stakeholders, applying the provisions of the legislation in force, of the existing standards harmonized with EU norms, as well as of the internal company requirements;
- ✓ the promotion of responsible design and the safe usage of our products and services;
- ✓ the renewal of the certification of Dual Man's integrated management system under the standards EN ISO 9001:2015, EN ISO 14001:2015 and EN ISO 45001:2018;
- ✓ the measuring, monitoring, evaluation and continuous improvement of the environmental and occupational health and safety performances;
- ✓ encouraging its employees to grow professionally through training and creating an optimal work environment;
- ✓ the improvement of both the internal communication with our employees and the external communication with customers, suppliers, authorities and the community;
- ✓ the prevention of pollution to the environment by promoting and implementing in the company's activities the best techniques available;
- ✓ the protection of the environment, mainly by increasing the efficient use of natural resources, improving waste recovery, as well as environmental rehabilitation actions;
- ✓ ensuring work safety and health for its employees, suppliers, customers and visitors by identifying, assessing, reducing and containing risks and hazards.

**The commitment by the management to the implementation and constant improvement of the effectiveness of the integrated management system represents the leading message to our employees and clients:**

- **informing the employees of the importance of meeting the customers' requirements and observing all legal provisions and applicable regulations in force;**
- **setting the guidelines in the integrated management policy;**
- **setting the general objectives as concerns quality, environment and occupational safety and health towards preventing occupational injuries or illnesses;**
- **continuously reviewing and adjusting the policy and objectives in the management of quality, environment and occupational health and safety in managerial analysis reunions;**
- **establishing and allocating all the resources necessary to carry out the integrated management system processes in order to achieve a stable and safe environment with a future for the employees and the customers of Dual Man;**
- **engaging in social actions to harmonize the activities of Dual Man with the current European recommendations.**

**The management of Dual Man undertakes full responsibility for the policy of the integrated management system, securing the material, human and financial resources for all departments in all the stages of executing the products, works and services supplied.**

**01.05.2020**

**GENERAL MANAGER**

**Dan Grămadă**